

ZILKA·KOTAB

ZILKA, KOTAB & FEECE TM

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NOV 2 4 2004

Technology Center 2600

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Re: Title: SYSTEM, METHOD AND COMPUTER PROGRAM PRODUCT FOR LOOKING

UP BUSINESS ADDRESSES AND DIRECTIONS BASED ON A VOICE DIAL-UP

SESSION

Application No. 09/802,493 Filing Date: 03/09/2001 Assignee: BeVocal, Inc. Docket No.: BVOCP020

Dear Sir:

Please enter the enclosed Revocation and Power of Attorney into the file of the referenced application.

Very truly yours, Zilka-Kotab, PQ

Kevin J. Žilka Reg. No. 41,429

Enclosure

CERTIFICATE OF MAILING

I do hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, postage prepaid, in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date set forth below.

Frica I Farlow

15/2004

Date

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Title: SYSTEM, METHOD AND COMPUTER PROGRAM PRODUCT FOR DAMAGE CONTROL DURING LARGE-SCALE ADDRESS SPEECH RECOGNITION RECEIVED

Application No. 10/005,597

Filing Date: 11/07/2001 Assignee: BeVocal, Inc.

Docket No.: BVOCP022A

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Title: ENHANCED GO-BACK FEATURE SYSTEM AND METHOD FOR USE IN A VOICE

PORTAL

Application No. 10/078,188 Issue Date: 02/15/2002 Assignee: BeVocal, Inc. Docket No. BVOCP025

Title: SYSTEM, METHOD AND COMPUTER PROGRAM PRODUCT FOR LOOKING UP BUSINESS ADDRESSES AND DIRECTIONS BASED ON A VOICE DIAL-UP SESSION

Application No. 09/802,493 Filing Date: 03/09/2001 Assignce: BeVocal, Inc. Dosket No.: BVOCP020

Title: SYSTEM, METHOD AND COMPUTER PROGRAM PRODUCT FOR A DYNAMICALLY

CONFIGURABLE VOICE PORTAL

Application No. 09/802,662 Issue Date: 03/09/2001 Assignee: BeVocal, Inc. Docket No. BVOCP011

Title: SYSTEM, METHOD AND COMPUTER PROGRAM PRODUCT FOR A TRANSCRIPTION

GRAPHICAL USER INTERFACE

Application No. 09/769,638 Issue Date: 01/24/2001 Assignee: BeVocal, Inc. Docket No. BVOCP005

REVOCATION OF PRIOR POWERS OF ATTORNEY AND GRANT OF NEW POWER OF ATTORNEY

Commissioner of Patents and Trademarks P.O. Box 1450 Alexandria, VA 22313-1450

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Sir:

As assignee of record of the entire interest of the above-identified patent applications(s) and/or patent(s), all powers of attorney previously given are hereby revoked and the following agents/attorneys are hereby appointed to prosecute and transact all business in the U.S. Patent and Trademark Office connected therewith. RECEIVED

> Kevin J. Zilka (Reg. No. 41,429); Dominic M. Kotab (Reg. No. 42,762); and Ronald B. Feece (Reg. No. 46,327);

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Please send all correspondence for these applications(s) and/or patent(s) as follows:

Cust. ID #: *28875* Zilka-Kotab, PC P.O. Box 721120 San Jose, California 95172-1120

Please direct any calls to Kevin Zilka at (408) 505-5100.

Name: Name: Min M. GUERRA

Title: LISA M. GUERRA

VP ENGINEERING